

Chargeback Credit Memo Request Form

Date: 2/21/2020 Chargeback Case #: CB1902036

Credit Memo Amount: \$978.86

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29561437SC 29626139SC Cust. PO #: 2VKK9X8I 75QRKMJK

Check #: 103723966 Invoice #: 29561437 29626139

AR Ref #: 80032

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: ss

Investigator: Gary Tam,Sydni Kreis

Responsible Party: Warehouse-LVM

Note: Amazon paid us back \$446.35 denied the rest. They have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____