

# Chargeback Credit Memo Request Form

Date: 1/28/2020 Chargeback Case #: CB1902035

Credit Memo Amount: \$100.00

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3390524-COMP Cust. PO #: 6717565R

Check #: 1601418 Invoice #: \_\_\_\_\_

AR Ref #: 12148902

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Labeling

Detailed Description: Content Label Incorrect

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: JCP denied our dispute, will not reverse as labels show damages

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_