

Chargeback Credit Memo Request Form

Date: 10/1/2019 Chargeback Case #: CB1902033

Credit Memo Amount: \$141.50

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 4748344-1QVAR 4748346-1QVAR Cust. PO #: 6754279R 6746705C

Check #: 1601418 Invoice #: _____

AR Ref #: 12148898

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: VALID - POD shows short and we are unable to dispute it with JCP

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____