

Chargeback Credit Memo Request Form

Date: 10/1/2019 Chargeback Case #: CB1902032

Credit Memo Amount: \$6.31

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3384287-COMP Cust. PO #: 13806024 13806154 13805896 13806083

Check #: 2201404 Invoice #: _____

AR Ref #: 12148334

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: ss

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: valid Per Unyson Load ID 131096209 is showing up as all short. (meaning that it was lost) on the carrier's web site so does not have a signed POD

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____