

Chargeback Credit Memo Request Form

Date: 3/3/2020 Chargeback Case #: CB1902030

Credit Memo Amount: \$300.00

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3382126-COMP Cust. PO #: 6701676R 6717565R 6735559R

Check #: 2201404 Invoice #: _____

AR Ref #: 12148328

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Labeling

Detailed Description: label

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: valid label shows damage and we have tried to dispute it but JCP will not reverse it.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____