

Chargeback Credit Memo Request Form

Date: 8/21/2019 Chargeback Case #: CB1902028

Credit Memo Amount: \$20.00

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3381621-COMP Cust. PO #: 05821285K

Check #: 2201404 Invoice #: _____

AR Ref #: 12148324

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Compliance-Routing/Carrier

Detailed Description: ASN Ship Date Greater Than ATS Date

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Chargeback validated. Pick up was scheduled for 06/24/19. Cancel date was 06/25/19. Carrier did not pick up until 06/27/19. See attached Emails

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____