

Chargeback Credit Memo Request Form

Date: 1/14/2020 Chargeback Case #: CB1902019

Credit Memo Amount: \$967.28

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 1083845384VCBSINV Cust. PO #: _____

Check #: 103670688 103668340 103680623 Invoice #: _____

AR Ref #: 79744 79750 79756

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Labeling

Detailed Description: No carton/package content label, POs: 7, Issues total: 245

Investigator: April Huang

Responsible Party: Dot.com-Savannah

Note: labels were scuffed and un-scannable. We only received \$257.72 back from Amazon after dispute and rest of them are denied.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____