

# Chargeback Credit Memo Request Form

Date: 1/14/2020 Chargeback Case #: CB1902014

Credit Memo Amount: \$859.99

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 1083822241VCBSINV  
1083799030VCBSINV Cust. PO #: \_\_\_\_\_

Check #: 102541719 Invoice #: \_\_\_\_\_

AR Ref #: 79341

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Misc

Detailed Description: Overage PO units  
Unconfirmed PO units

Investigator: April Huang

Responsible Party: E-COM

Note: Amazon paid us back \$1,686.36 and denied the rest. We have submitted 855/856 to dispute but we have no other evidence to re-challenge this chargeback since they are from June 2019.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_