

# Chargeback Credit Memo Request Form

Date: 9/11/2019 Chargeback Case #: CB1902013

Credit Memo Amount: \$460.00

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 1083798532VCBSINV  
1083822043VCBSINV Cust. PO #: \_\_\_\_\_

Check #: 102541719 Invoice #: \_\_\_\_\_

AR Ref #: 79341

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Labeling

Detailed Description: No carton/package content label

Investigator: April Huang

Responsible Party: Dot.com-Savannah

Note: Per Ping's investigation, some of these labels were damaged during transit and Amazon will not paid us back. Some of these labels were scuffed so it does not scan, since we have no way to get reversal we will have to validate these label chargeback.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_