

Chargeback Credit Memo Request Form

Date: 10/15/2019 Chargeback Case #: CB1902012

Credit Memo Amount: \$300.00

Customer ID: NEBFUR Customer Name: Nebraska Furniture Mart (FURN)

Chargeback Ref #: 4650926 Cust. PO #: 8386899

Check #: _____ Invoice #: 4650926

AR Ref #: 12149342

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Short Shipment

Detailed Description: Customer has not received any of the items

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: VALID - According to Carissa Heiman PO 8386899 shipped and received with PO 8796899 at location JORE. PO 8386899 was supposed to shipped to the DC KCRE. This PO shipped to the incorrect location.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____