

Janis Auyang

From: Tonia.Anderson@kohls.com on behalf of 'Vendor Compliance' via kohlscompliance
Sent: Tuesday, August 13, 2019 7:54 AM
To: LEAH ROBINETTE; diana.calantoni@jlahome.com; KOHLSCOMPLIANCE@jlahome.com
Cc: Lisa Patin
Subject: Re: Chargeback: Ink + Ivy RP shower wraps

Hello,

Kohl's Vendor Compliance team has partnered with Traverse to establish the Trading Partner Portal. Effective 09/01/2013 all vendors went 'live' with the access to dispute violations/charges via the portal. Please make sure that vendors are aware that the portal is the **main avenue** for disputing a violation/charge. Documentation from internal parties (buying office)) that authorize reversals should be attached, when disputing via Traverse. Circumventing through the buying office and merchant services is not Kohl's best practice for disputing violations.

Please direct vendor: E & E CO LTD to dispute via Traverse within the 60 day window.

Thanks,

TA

On Tue, Aug 13, 2019 at 10:37 AM LEAH ROBINETTE <leah.robinette@kohls.com> wrote:

Can we please reverse the chargeback attached below?

It was for \$171.60 and I believe my analyst was advised that this would be short shipped.

Please let us know.

Thanks

Leah

----- Forwarded message -----

From: Diana Calantoni <diana.calantoni@jlahome.com>

Date: Tue, Aug 13, 2019 at 9:10 AM

Subject: RE: Chargeback: Ink + Ivy RP shower wraps

To: LEAH ROBINETTE <leah.robinette@kohls.com>

Cc: Alexa Wang <alexa.wang@jlahome.com>, Kari Wittig <kari.wittig@jlahome.com>, Kathleen Wakefield <kathleen.wakefield@kohls.com>, Lisa Patin <lisa.patin@kohls.com>, Lizzie Wierdsma

<lizzie.wierdsma@jlahome.com>, <diana.calantoni@jlahome.com>, Janis Auyang
<janis.auyang@jlahome.com>

Leah,

Following up for your help and attention on this chargeback.

We give you weekly Inv updates and I asked for the units to be canceled after we received the 850.

\$171.60 has been deducted from payment but we don't feel we should receive this chargeback.

Thanks,

Diana

Diana Calantoni

Director, Sales and Merchandising

JLA Home / Apparel Division

10 West 37th Street, 8th Floor New York, NY 10018

646.713.5811

From: Diana Calantoni [mailto:diana.calantoni@jlahome.com]

Sent: Wednesday, August 7, 2019 2:05 PM

To: 'LEAH ROBINETTE'

Cc: 'Alexa Wang'; 'Kari Wittig'; 'Kathleen Wakefield'; 'Lisa Patin'; 'Lizzie Wierdsma'

Subject: RE: Chargeback: Ink + Ivy RP shower wraps

You ordered units I advised we didn't have in the weekly inv updates.

Diana Calantoni

Director, Sales and Merchandising

JLA Home / Apparel Division

10 West 37th Street, 8th Floor New York, NY 10018

646.713.5811

From: LEAH ROBINETTE [mailto:leah.robinette@kohls.com]
Sent: Wednesday, August 7, 2019 2:04 PM
To: Diana Calantoni
Cc: Alexa Wang; Kari Wittig; Kathleen Wakefield; Lisa Patin; Lizzie Wierdsma
Subject: Re: Chargeback: Ink + Ivy RP shower wraps

What happened to get a chargeback?

On Wed, Aug 7, 2019 at 1:40 PM Diana Calantoni <diana.calantoni@jlahome.com> wrote:

Hi Leah,

We need your help on waiving this chargeback.

Please advise.

Thanks,

Diana

Diana Calantoni

Director, Sales and Merchandising

JLA Home / Apparel Division

[10 West 37th](#) Street, 8th Floor New York, NY 10018

646.713.5811

From: Diana Calantoni [mailto:diana.calantoni@jlahome.com]
Sent: Tuesday, July 23, 2019 2:07 PM
To: LEAH ROBINETTE; Kathleen Wakefield
Cc: Lisa Patin; Kari Wittig; Lizzie Wierdsma; diana.calantoni@jlahome.com
Subject: Chargeback: Ink + Ivy RP shower wraps

Hi Leah and Katie,

We received a chargeback as attached.

Please waive this chargeback as it is regards to the stock we did not have which I asked you to cancel per our weekly inventory updates.

Appreciate your help on this. Below email chain.

From: Diana Calantoni [mailto:diana.calantoni@jlahome.com]
Sent: Tuesday, June 11, 2019 10:00 AM
To: Kathleen Wakefield
Cc: LEAH ROBINETTE; Kari Wittig; diana.calantoni@jlahome.com
Subject: RE: Inventory update 6.3.19

Hi Katie and Leah,

Please see this weeks inv.

Blue and Mint shower wraps still to arrive 7/25.

Will you be sending Fall projections?

Thanks,

Diana

Best Regards,

Diana Calantoni

Director, Sales and Merchandising

JLA Home / Apparel Division

10 West 37th Street, 8th Floor New York, NY 10018

(O) 212.868.3388 (C) 646.713.5811

From: Diana Calantoni [mailto:diana.calantoni@jlahome.com]
Sent: Thursday, June 6, 2019 3:55 PM
To: Kathleen Wakefield
Cc: LEAH ROBINETTE; Kari Wittig; diana.calantoni@jlahome.com
Subject: RE: Inventory update 6.3.19

Hi Katie,

Just wanted to follow up on this email.

Also, will you be sending your fall projections? We discussed including the new grey color.

Let me know any questions.

Thanks,

Diana

Best Regards,

Diana Calantoni

Director, Sales and Merchandising

JLA Home / Apparel Division

10 West 37th Street, 8th Floor New York, NY 10018

(O) 212.868.3388 (C) 646.713.5811

From: Diana Calantoni [mailto:diana.calantoni@jlahome.com]
Sent: Tuesday, June 4, 2019 2:16 PM
To: Kathleen Wakefield
Cc: LEAH ROBINETTE; Kari Wittig; diana.calantoni@jlahome.com
Subject: RE: Inventory update 6.3.19

Hi Katie,

We received the attached new order.

We are fine on the white wraps.

However, you will need to cancel mint as per the inventory last week and this week, we are out of stock until 7/25.

Can you also cancel PO 12398146, which we sent 2 weeks ago advising there was no stock in our WH.

Thanks,

Diana

Diana Calantoni

Director, Sales and Merchandising

JLA Home / Apparel Division

[10 West 37th Street](#), 8th Floor New York, NY 10018

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Leah Robinette

Assistant Buyer - Sleepwear

Kohl's Department Stores

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(262) 703-2316



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Leah Robinette
Assistant Buyer - Sleepwear
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