

# Chargeback Credit Memo Request Form

Date: 9/3/2019 Chargeback Case #: CB1902010

Credit Memo Amount: \$569.48

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 2018-70213 Cust. PO #: 11492664/11462974

Check #: 220971 Invoice #: \_\_\_\_\_

AR Ref #: 12149215

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Freight

Detailed Description: BACKORDER FREIGHT

Investigator: Gary Tam

Responsible Party: Warehouse-LVM

Note: valid per Gary: Yes, all have same issue po split by EEC system cause routing / charge back issue

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_