

Chargeback Credit Memo Request Form

Date: 8/7/2019 Chargeback Case #: CB1902009

Credit Memo Amount: \$260.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 256287924 256339999 256346569 Cust. PO #: multiple POs

Check #: 71263 Invoice #: _____

AR Ref #: 80069

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Misc

Detailed Description: cancelled/ short ship

Investigator: Dung (David) Pham,Laura Yee

Responsible Party: Out of Stock

Note: VALID - orders cancelled due to out of stock at the time of accepting orders

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____