

Chargeback Credit Memo Request Form

Date: 8/30/2019 Chargeback Case #: CB1902008

Credit Memo Amount: \$708.89

Customer ID: BLK01 Customer Name: Belk - Drop Ship

Chargeback Ref #: 470717190039 CSDF20192050 Cust. PO #: 49426966 49567808 49589423 49622826
CSDF20192216 CSDF2019221 49623419 49624

Check #: A110292 Invoice #: _____

AR Ref #: 79707 80097

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Early/Late Delivering

Detailed Description: LATE SHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: Valid, per Ping, our record show we did ship late. Tracking number PO date and ship date detail attached and we have asked Brittany but we cannot get waiver on those CB. Already spoken with Ping that she is aware of some issue with SD2 and SD3 and they are currently addressing these late ship violations and shipping requirements.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____