

Chargeback Credit Memo Request Form

Date: 8/9/2019 Chargeback Case #: CB1902006

Credit Memo Amount: \$150.00

Customer ID: STEIN Customer Name: Stein Mart

Chargeback Ref #: RC1667699 Cust. PO #: 769381

Check #: 35241 Invoice #: _____

AR Ref #: 12149331

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Freight

Detailed Description: failure to consolidate

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: valid per Mike: Chargeback validated. Shipments were not consolidated. An investigation is currently underway to determine cause and corrective action necessary to prevent future violations.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____