

Chargeback Credit Memo Request Form

Date: 12/13/2019 Chargeback Case #: CB1902005

Credit Memo Amount: \$87.00

Customer ID: STEIN Customer Name: Stein Mart

Chargeback Ref #: DMQ4791081 DMQ4791082 Cust. PO #: 760641

Check #: 35241 Invoice #: _____

AR Ref #: 12149329

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: _____

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: STEIN partially paid \$106.50 then denied the rest

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____