

# Chargeback Credit Memo Request Form

Date: 2/21/2020 Chargeback Case #: CB1902001

Credit Memo Amount: \$505.14

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29304243SC- 29517154SC 29554710SC Cust. PO #: 29565562SC

Check #: 102541719 Invoice #: 29304243 29517154 29554710 29565562

AR Ref #: 79343 79345

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_