

# Chargeback Credit Memo Request Form

Date: 8/2/2019 Chargeback Case #: CB1901995

Credit Memo Amount: \$844.39

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 9096046/9096125 Cust. PO #: 12344241/12357509

Check #: 220971 Invoice #: \_\_\_\_\_

AR Ref #: 12149217

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Early/Late Delivering

Detailed Description: LATE SHIP

Investigator: Gary Tam

Responsible Party: Warehouse-LVM

Note: valid late ship due to flood and did not request waiver from Kohl's so these chargeback cannot be exempted.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_