

# Chargeback Credit Memo Request Form

Date: 9/11/2019 Chargeback Case #: CB1901993

Credit Memo Amount: \$715.00

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 1083775442VCBSINV Cust. PO #: \_\_\_\_\_

Check #: 102013668 Invoice #: \_\_\_\_\_

AR Ref #: 78717

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Labeling

Detailed Description: No carton/package content label, POs: 5, Issues total: 143

Investigator: April Huang

Responsible Party: Dot.com-Savannah

Note: per Ping's investigation, some of these labels were damaged during transit and Amazon will not paid us back. Some of these labels were scuffed so it does not scan, since we have no way to get reversal we will have to validate these label chargeback.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_