

Stephanie Reed-Lyles

From: Janis Auyang
Sent: Thursday, June 13, 2019 2:10 PM
To: s.lyles@oalogistics.com
Cc: Maronda Pierce; don.bolivar@oalogistics.com; ar.dept@jlahome.com
Subject: FW: Chargeback# 9005667 details from KOHLS *CB1901554
Attachments: 9005667_Kohls_-_Vendor_Compliance_Notification.pdf; 7869671501.JPG; 7869671504.JPG; 7869671505.JPG; 7869671503.JPG; 7869671502.JPG

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Stephanie

Kohl's have deducted this from payment and **CB1901554** is assigned to you, please complete this CB based on Don's comments in below.

Thanks!
Janis

-----Original Message-----

From: Don Bolivar [mailto:don.bolivar@oalogistics.com]
Sent: Tuesday, May 28, 2019 8:16 AM
To: Kari Wittig; Ping Gao
Cc: lizzie.wierdsma@jlahome.com; Janis Auyang; Heather Chen; Vie Remolar; Duane Balsley; Stephanie Reed-Lyles; Juana Lopez; maronda.pierce@oalogistics.com
Subject: FW: Chargeback# 9005667 details from KOHLS

Kari and team - I was also informed of this issue after the trailer had already been loaded and left. There may be two additional DC violations that we could be receiving as well.

Although I had shared the proper labeling & loading requirements to the team weeks in advance, they still failed to follow instructions.

We will be taking the appropriate disciplinary action on those team members.

Don Bolivar
Senior Director of Distribution
550 Northport Parkway
Port Wentworth, GA 31407
Office: (912) 373-7778 ext. 3716
Cell: (916) 833-5795

-----Original Message-----

From: Kari Wittig [mailto:kari.wittig@jlahome.com]
Sent: Tuesday, May 28, 2019 10:51 AM
To: Don Bolivar; Ping Gao; Vie Remolar
Cc: lizzie.wierdsma@jlahome.com; Janis Auyang; Heather Chen

Subject: FW: Chargeback# 9005667 details from KOHLS

Hi Don & Ping,

This is a huge violation charge on the rollout of a new bath program for Kohl's. Please look into it and advise.

Thanks,
Kari

-----Original Message-----

From: kohlscompliance@traversesystems.com
[mailto:kohlscompliance@traversesystems.com]
Sent: Friday, May 24, 2019 7:37 PM
To: kohlscompliance@lahome.com
Subject: Chargeback# 9005667 details from KOHLS

ATTACHED YOU WILL FIND DOCUMENTATION FOR CHARGEBACK # 9005667.

Rule number TR053:Failure to load any shipment by PO and destination sequence.

This charge is a result of non-compliance to the Kohls Vendor Partnership Requirements. Kohls Vendor Partnership Requirements can be found on our website, <https://link.kohls.com/>.

All disputes must be submitted through <https://kss.traversesystems.com> within 60 calendar days of receiving this notice. The dispute portal allows for a one-time only review of data so include all pertinent documents to support your claim

Thank you.

Attachments are in PDF format. /
Viewing requires Adobe Acrobat Reader:
<http://www.adobe.com/products/acrobat/readstep.html>



