

Chargeback Credit Memo Request Form

Date: 1/14/2020 Chargeback Case #: CB1901988

Credit Memo Amount: \$128.00

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29465828SC Cust. PO #: 3479NPBD

Check #: 102013668 Invoice #: 29465828

AR Ref #: 78721

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: ss

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____