

Chargeback Credit Memo Request Form

Date: 8/23/2019 Chargeback Case #: CB1901987

Credit Memo Amount: \$126.72

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29465737SC Cust. PO #: 1UAHUUAE

Check #: 102013668 Invoice #: 29465737

AR Ref #: 78721

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: DEC Division Name: Decorative Accessories(65)

Violation Description: Short Shipment

Detailed Description: ss

Investigator: Stephanie Reed-Lyles

Responsible Party: 3rd-UPS

Note: VALID - UPS rep stated they do not have record of receiving the packages

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____