

Chargeback Credit Memo Request Form

Date: 6/18/2020 Chargeback Case #: CB1901984

Credit Memo Amount: \$697.02

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 49512114 49512311 Cust. PO #: 4131881 4130913

Check #: 1789245 Invoice #: _____

AR Ref #: 79541

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Freight

Detailed Description: POD W STREET ADDRESS REQUIRED

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: disputed since 7/15/2019 and Macy's never pay us back. Request Credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____