

Chargeback Credit Memo Request Form

Date: 2/26/2020 Chargeback Case #: CB1901979

Credit Memo Amount: \$315.30

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 4770704 4769534 Cust. PO #: 3687802 4946278

Check #: 1793537 Invoice #: _____

AR Ref #: 12149012

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BASI Division Name: Basic Bedding(15)

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: Dispute denied by Macy's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close - deduction from 7/2019

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____