

# Chargeback Credit Memo Request Form

Date: 4/15/2020 Chargeback Case #: CB1901975

Credit Memo Amount: \$1,817.00

Customer ID: BBB Customer Name: Bed Bath & Beyond

Chargeback Ref #: LS48056926 Cust. PO #: EC7R2WA EC7A8DD EC7P2ZA EC7G5TL  
EC7J2JG EC7C2YJ EC

Check #: 630752 Invoice #: \_\_\_\_\_

AR Ref #: 12149086

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Early/Late Delivering

Detailed Description: LATE SHIP

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: Disputed in September 2019 and it has been over 6 months and we did not receive any payback or response from customer. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_