

Chargeback Credit Memo Request Form

Date: 9/25/2019 Chargeback Case #: CB1901969

Credit Memo Amount: \$231.24

Customer ID: BBBDROP Customer Name: Bed Bath and Beyond (Drop Ship)

Chargeback Ref #: VINS000620 Cust. PO #: ED7V5XT EE2W7QV EE2R7BF ED7V5XT

Check #: 630399 Invoice #: _____

AR Ref #: 79908

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: ss

Investigator: Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Livermore

Note: CLAIM HAS BEEN DENIED BY BBB; Correct inventory updates must be sent to CommerceHub daily to avoid item not shipped violations

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____