

# Chargeback Credit Memo Request Form

Date: 8/8/2019 Chargeback Case #: CB1901963

Credit Memo Amount: \$35.28

Customer ID: BBB48769 Customer Name: Bed Bath and Beyond(48769)

Chargeback Ref #: 9074923FC Cust. PO #: ED8Q6WC

Check #: 630751 Invoice #: INV#4737901

AR Ref #: 12149066

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: WIN Division Name: Window(60)

Violation Description: Short Shipment

Detailed Description: SHORT

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Valid. POD states carton shortage.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_