

Chargeback Credit Memo Request Form

Date: 8/1/2019 Chargeback Case #: CB1901958

Credit Memo Amount: \$167.36

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS171133825/CS172692262/CS172671993 Cust. PO #: CS171133825/CS172692262/CS172671993

Check #: 2239050 Invoice #: _____

AR Ref #: 79861

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: Mis-shipped

Investigator: Dung (David) Pham, Ping Gao, Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item and returned to WH.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____