

Chargeback Credit Memo Request Form

Date: 8/5/2019 Chargeback Case #: CB1901956

Credit Memo Amount: \$535.03

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS171243290/CS171211457/CS172406276 Cust. PO #: CS171243290/CS171211457/CS172406276

Check #: 2239050 Invoice #: _____

AR Ref #: 12149146

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: MISSING PARTS

Investigator: Yinghua Gu

Responsible Party: US Production

Note: valid - all missing part chargeback is approved by Hellen Xu.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____