

Chargeback Credit Memo Request Form

Date: 8/1/2019 Chargeback Case #: CB1901955

Credit Memo Amount: \$9.29

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS169247436 Cust. PO #: CS169247436

Check #: 2239050 Invoice #: _____

AR Ref #: 79849

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: WIN Division Name: Window(60)

Violation Description: Customer Return

Detailed Description: MIS-SHIP

Investigator: Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Woodland

Note: VALID - Mis-ship, CS has confirmed the credit. customer received wrong item and returned to WH.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____