

Chargeback Credit Memo Request Form

Date: 8/5/2019 Chargeback Case #: CB1901953

Credit Memo Amount: \$390.36

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS167405834-CS170604068 Cust. PO #: see attached

Check #: 2239050 Invoice #: _____

AR Ref #: 79849

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Mis-shipment

Detailed Description: mis-ship

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item and CS team already approved credit.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____