

# Chargeback Credit Memo Request Form

Date: 8/5/2019 Chargeback Case #: CB1901952

Credit Memo Amount: \$17.49

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS165906459 Cust. PO #: CS165906459

Check #: 2239050 Invoice #: \_\_\_\_\_

AR Ref #: 79849

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: WIN Division Name: Window(60)

Violation Description: Mis-shipment

Detailed Description: MIS-SHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Livermore

Note: VALID - Mis-ship, customer received wrong item and CS team already approved credit.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_