

Chargeback Credit Memo Request Form

Date: 8/1/2019 Chargeback Case #: CB1901951

Credit Memo Amount: \$147.43

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 266893612 364853612 375267812 Cust. PO #: 28580377 29051839 28445843 28527154
538643012 792294012 28527154 28790

Check #: 1789245 Invoice #: _____

AR Ref #: 79539

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: E-COM

Note: valid per Ping, Valid- most likely customer return to their store and to Macy's facility, based on the return agreement with Macy's , we need to validate it

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____