

Chargeback Credit Memo Request Form

Date: 8/1/2019 Chargeback Case #: CB1901950

Credit Memo Amount: \$231.26

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 266893612 364853612 375267812 Cust. PO #: 2668936 3648536 3752678 5386430
538643012 792294012 7922940

Check #: 1789245 Invoice #: _____

AR Ref #: 79539

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Livermore

Note: VALID - customer refused delivery. UPS returned to LDC

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____