

Chargeback Credit Memo Request Form

Date: 2/25/2020 Chargeback Case #: CB1901945

Credit Memo Amount: \$2,010.00

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 9088630 - 9091034 Cust. PO #: 12224434/12224438/12344241/12357509

Check #: 219965 Invoice #: _____

AR Ref #: 12148886

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Early/Late Delivering

Detailed Description: late shipment

Investigator: Gary Tam

Responsible Party: Warehouse-LVM

Note: dispute denied, we did not clarify on our request for exemption of late shipment at the time when incident happened. Kari tried to go back to the buyer but since this is 2019 July shipment and we did not confirm exemption were given in written confirmation, there is no way we can challenge this - We have exhausted all of our option to get this payback, we will have to close it.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____