

Chargeback Credit Memo Request Form

Date: 8/6/2019 Chargeback Case #: CB1901944

Credit Memo Amount: \$1,060.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 255857274 253902486 254567471 Cust. PO #: see attached
254911529

Check #: 68465 68571 71044 68302 Invoice #: _____

AR Ref #: 79642 78929 78911 79211

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Misc

Detailed Description: Cancelled/ short ship

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Out of Stock

Note: VALID - orders cancelled due to out of stock at the time of accepting orders.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____