

Chargeback Credit Memo Request Form

Date: 8/5/2019 Chargeback Case #: CB1901941

Credit Memo Amount: \$559.73

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 458634712 1650526812 1654273412 Cust. PO #: 4586347 16505268 16542734

Check #: 1796131 Invoice #: 29570838 29835062 29833899

AR Ref #: 79805

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: 3rd-UPS

Note: VALID - No Scan/ UPS claim

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____