

Chargeback Credit Memo Request Form

Date: 8/1/2019 Chargeback Case #: CB1901940

Credit Memo Amount: \$1,041.58

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 113593412 113593413 177861012 Cust. PO #: 1135934 1778610 4682585 4771115
468258512

Check #: 1796131 Invoice #: 29611320 29709999 29652566

AR Ref #: 79805

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery. UPS returned to SD2.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____