

Chargeback Credit Memo Request Form

Date: 8/1/2019 Chargeback Case #: CB1901939

Credit Memo Amount: \$29.08

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 248597412 443605412 Cust. PO #: 2485974 4436054

Check #: 1796131 Invoice #: 28434687 29549828

AR Ref #: 79805

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Livermore

Note: VALID - customer refused delivery. UPS returned to LDC

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____