

Chargeback Credit Memo Request Form

Date: 1/28/2020 Chargeback Case #: CB1901936

Credit Memo Amount: \$102.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 29778056 29779439 29780767
29777398 Cust. PO #: 2228290 2740010 2740021 2748326

Check #: 1796131 Invoice #: 29778056 29779439 29780767 29777398

AR Ref #: 12149028

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Labeling

Detailed Description: Unusable GS1 128 label

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: valid, pictures show label were damaged and scuffed

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____