

# Chargeback Credit Memo Request Form

Date: 8/9/2019 Chargeback Case #: CB1901932

Credit Memo Amount: \$71.50

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 4758370 4763926 4764149 Cust. PO #: 6250745 7319396 7310816

Check #: 1793537 Invoice #: 4758370 4763926 4764149

AR Ref #: 12149015

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND RESPONSIBLE

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_