

# Chargeback Credit Memo Request Form

Date: 7/30/2019 Chargeback Case #: CB1901928

Credit Memo Amount: \$1,693.89

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 146790012 146790013 146790014 Cust. PO #: 29465608 29543256 29468004 29226179

Check #: 1789245 Invoice #: \_\_\_\_\_

AR Ref #: 79539

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham, Ping Gao, Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery. UPS returned to SD2

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_