

Chargeback Credit Memo Request Form

Date: 11/12/2019 Chargeback Case #: CB1901927

Credit Memo Amount: \$254.30

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: R272412142SHTG-R936365147SHTG Cust. PO #: 12269004

Check #: 219965 Invoice #: _____

AR Ref #: 12148888

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Short Shipment

Detailed Description: Item not received

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied - they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____