

Chargeback Credit Memo Request Form

Date: 8/9/2019 Chargeback Case #: CB1901926

Credit Memo Amount: \$400.00

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 9103134 Cust. PO #: 12225147

Check #: 219965 Invoice #: _____

AR Ref #: 12148884

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ART Division Name: Art(65)

Violation Description: Freight

Detailed Description: Truckload shipment tendered on pallets

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Chargeback validated. Order was shipped on pallets instead of being floor loaded. Corrective action taken to ensure proper loading method is used going forward.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____