

Chargeback Credit Memo Request Form

Date: 10/22/2019 Chargeback Case #: CB1901925

Credit Memo Amount: \$2,901.58

Customer ID: KOHLDSN Customer Name: Kohl's.com

Chargeback Ref #: DSNC-0519C-00023-DSNC-0519R-00074 Cust. PO #: see attached

Check #: 219965 Invoice #: _____

AR Ref #: 79605

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Misc

Detailed Description: MAY 2019 UNIT CANCELLATION CHARGE/MAY 2019 DELINQUENT ORDER CHARGE

Investigator: Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: per Ping/Sherry, Valid for credit. Savannah SD2 late ships and cancels in May 2019due to out of stock.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____