

Chargeback Credit Memo Request Form

Date: 1/14/2020 Chargeback Case #: CB1901922

Credit Memo Amount: \$406.43

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29304127SC- 29390700SC Cust. PO #: 6J4EJMWS 149YS1OG

Check #: 102046130 Invoice #: 29304127 29390700

AR Ref #: 78870 78868

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Amazon paid us back \$247.50 denied the rest

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____