

Chargeback Credit Memo Request Form

Date: 12/12/2019 Chargeback Case #: CB1901917

Credit Memo Amount: \$15.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 9904782 Cust. PO #: _____

Check #: 1789245 Invoice #: _____

AR Ref #: 12148762

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-UPC

Detailed Description: 59 UPC CATALOG CORRECTED BY DATA ELEMENT

Investigator: Daisy Zhao,Jackie Guo,Luna Dai

Responsible Party: US Production

Note: less than \$100 to dispute

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____