

Chargeback Credit Memo Request Form

Date: 1/14/2020 Chargeback Case #: CB1901915

Credit Memo Amount: \$103.17

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29453129SC Cust. PO #: 2CUW7L5K

Check #: 101736540 Invoice #: 29453129

AR Ref #: 78671

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: Shortage Claim for Invoice - 29453129

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____