

# Chargeback Credit Memo Request Form

Date: 8/5/2019 Chargeback Case #: CB1901906

Credit Memo Amount: \$559.52

Customer ID: HGARTPOE Customer Name: Homegoods POE ART

Chargeback Ref #: CB0000762346 CB0000762347 Cust. PO #: 681177

Check #: 1911267 Invoice #: 4738286

AR Ref #: 12148819

Chargeback Reason: Damaged merchandise

Division Code: ART Division Name: Art(65)

Violation Description: Shipment Quality Issue

Detailed Description: MERCHANDISE RETURN/ DAMAGE FEE

Investigator: Ganlu Feng Rodriguez (Doris),Linda Huang

Responsible Party: Overseas Factory

Note: valid damage, reclaim with factory, claim#CHM-AF-190142

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_