

Chargeback Credit Memo Request Form

Date: 1/14/2020 Chargeback Case #: CB1901898

Credit Memo Amount: \$168.91

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29420369SC Cust. PO #: 1BGIJOIO

Check #: 101635024 Invoice #: 29420369

AR Ref #: 78205

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Short Shipment

Detailed Description: Shortage Claim for Invoice - 29420369

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Amazon paid us back \$66.00 denied the rest

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____